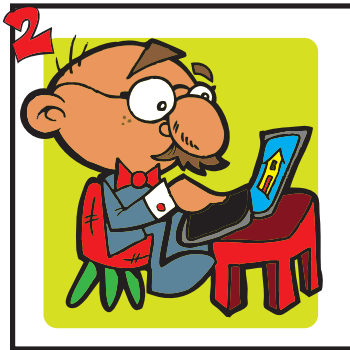


A public service message from the Orleans Parish Assessor's Office.

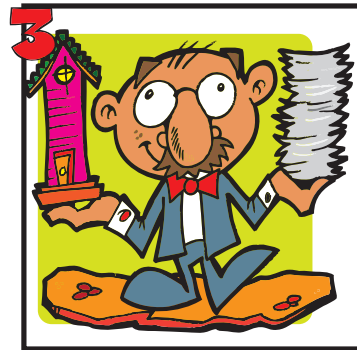
A Property Owner's Guide to the Open Rolls Period in 10 Easy Steps



1 Mark your calendar: the rolls are open July 15 – August 15.



2 Go online and look up your property by using the "Search Records" function at nolaassessor.com.



3 Ask yourself: does the estimated market value reflect what the property would sell for today?



4 If that value looks fair to you, then you're done.



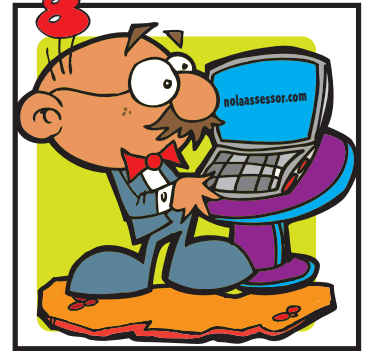
5 Click on "Show Parcel Map" from your property record at nolaassessor.com to see a satellite image of your property.



6 If you think your property value is assessed incorrectly, go to the Assessor's Office for a meeting with a Customer Service Representative. This is the start of an "informal appeal" process.



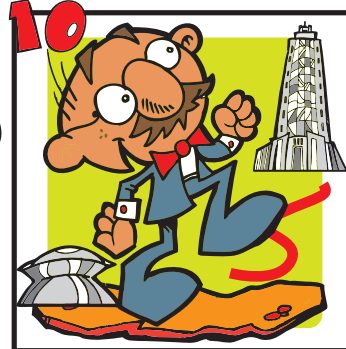
7 Bring with you photos and documents that explain why the value should be changed. Documents should include a recent appraisal (if available), homeowners insurance, or estimate of cost of repair from a contractor.



8 You may submit appeals online by visiting nolaassessor.com and clicking the box "File Appeal Online." If the Assessor's Office cannot resolve the issue, the appeal is forwarded to the Board of Review.



9 If you think the value is still incorrect, you may submit, via mail or online, a formal Board of Review appeal to the Assessor's Office between July 15 and no later than 4:00 p.m. August 20.



10 If you or the Assessor's Office disagree with the Board of Review's decision, appeals can be submitted to the Louisiana Tax Commission.

East Bank Office
New Orleans City Hall
Room 4E01
1300 Perdido Street
New Orleans, LA 70112
Phone: 504.658.1300
Fax: 504.658.1353

West Bank Office
Algiers Courthouse
Room 104
225 Morgan Street
New Orleans, LA 70114
Phone: 504.368.7642
Fax: 504.368.7651

Lakeview Office (open rolls period only)
Lakeview Christian Center
5885 Fleur De Lis Drive
New Orleans, LA 70124

All offices open Monday - Friday, 8:30 a.m. - 4:00 p.m.

For more information, go to www.nolaassessor.com

Erroll G. Williams, Assessor, Orleans Parish